



THE RUNNYMEDE
ON THAMES

Dogs at The Runnymede on Thames

We are pleased to welcome you and your dog as our guests at The Runnymede on Thames.

We have outlined a few simple guidelines that will help ensure the safety of your pet and our other guests whilst visiting our hotel:

Your dog is welcome to stay in one of our duplex rooms provided that your dog is deemed a small to medium size dog; is fully house trained and over one years of age... so hopefully past the 'chewing' phase!

1. Your dog should be kept under control by you at all times and it is your responsibility to ensure that your pet complies with local legislation requirements as defined in DEFRA Animal Welfare Policy (Control of Dogs).
2. Unfortunately we are unable to permit dogs in any public indoor area of the hotel and spa; your dog is permitted in any of the outdoor spaces apart from the outdoor pool.
3. If you require any pet food or have any special requests, please contact the Guest Relations Team prior to arrival.
4. To protect both hotel employees and your dog we will not enter your room unless you are present or your dog is not in the room. The Housekeeping Team will be delighted to agree a convenient time for servicing your room. Please let us know what suits you.
5. We do ask that as a responsible owner that you clean up after your dog within the hotel grounds and local area.
6. Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced.
7. You are responsible for any property damage and personal injuries resulting from your pet's behaviour. You must further agree to indemnify and hold harmless the hotel, its owners and its operators from all liability and damage suffered as a result of your dog's behaviour.
8. The hotel reserves the right to charge your account an amount commensurate to the cost of such losses or damages.

Please be aware that these policies are stated to protect both parties, and in no way are a reflection on our desire to welcome you and your pet to the hotel.

Should you have any queries please do not hesitate to contact the Hotel Duty Manager during your stay. If we do not receive the signed copy of this document we reserve the right to refuse entry of your pet.

Please sign below to confirm your agreement of the above.

Guest name:

Date:/...../.....

Signature: